



**REDROCK**  
International

*Believing in People*

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# COMMUNICATION SKILLS S.O.S.

Communication is no longer a luxury in the current age, it has become the most crucial value to survive.

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This lively course will engage all participants to gain a broad awareness of communication. The course will inspire participants to act in ways which enhance the communication skills and reading people

## Overview

A customizable course that helps participants develop world class communication skills and how to understand different types of people.

The course is predominantly practical; participants will have the opportunity to practice communication skills in a variety of scenarios.

Coaching and feedback will be given.

[www.redrockinternational.com](http://www.redrockinternational.com)  
CAIRO • DUBAI • LONDON • DOHA • SEOUL

## How this Course Works

We firstly help participants understand the importance of great communication, for their organisation and for themselves. Secondly, different aspects of communication skills are addressed, such as communication styles and types of communication, and how to use these to resolve conflicts.

Selected skills are taught and then practised through role play and simulation exercises. Coaching and feedback help to hone skills and attitudes. The course concludes with actions that will enable consistently good communication to be used on a day to day basis.

### What you will learn

By the end of the course you should be able to:

- Understand and Identify common communication problems that may be holding people back
- Understand the different types of people and how to speak their own communication styles
- Discuss and learn about dealing with challenging conversations that may be critical for confrontational situations

### What you will get

On the course you will receive the following:

- Course Workbook
- Feedback & Action Plan
- Red Rock International Certificate of Attendance

### The Experience:

12 Cubes  
Codenames  
Debates  
Builders & Destroyers  
Scenarios



### Duration

Customizable

See our website for more details

## COURSE MODEL - The Seven Pillars of Effective Communication



## Contact Our Cairo Team

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